

FOR YOUTH DEVELOPMENT® FOR HEALTHY LIVING FOR SOCIAL RESPONSIBILITY

YMCA CAMP TWIN LAKES DAY CAMP HANDBOOK

Camp Information

Address:	204 East Little Elm Trail		
	Cedar Park, TX 78613		
Phone:	(512) 250-9622, Ext. 6		
Text:	(512) 890-0793		
Email:	camptwinlakes@ymcactx.org		
Website:	www.ymcactx.org		

YMCA Mission

To put Christian principles into practice through programs that build healthy spirit, mind and body for ALL.

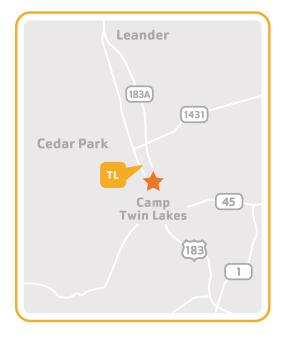
Day Camp Mission Statement

To build stronger campers by creating opportunities in the outdoors for personal growth and character development.

Core Values

Caring, Honest, Respect, Responsibility





Day Camp Staff

EAN ADDISON Executive Director E: eaddison@ymcactx.org P: (512) 615-7434

WILSON DAY Senior Business Director E: wday@ymcactx.org P: (512) 615-7430

A NOTE FROM OUR DIRECTOR

As advocate for the outdoors and a former camper, I have seen first hand how summer camp can truly change a young kid or adults life. I am thrilled to extend a warm welcome to you and your camper for an exiting and memorable summer ahead. We are eagerly counting down the days until the start of camp, and we can hardly wait to embark on this incredible journey with your camper(s)!

At YMCA Camp Twin Lakes, we believe in the magic of camp. We believe in creating a safe, welcoming, and inclusive community for all, where we constantly strive to improve ourselves and others. We focus on building a deep connection with the natural world and those around us. We believe in instilling confidence and independence in everyone who steps foot on camp. We value the opportunity to teach, learn, and grow with campers of all backgrounds through programs that promote our core values of caring, honesty, respect, and responsibility.

Each summer brings its own special character to our history. While no two summers are exactly the same, the traditions that foster personal growth, community, and connection to nature are what make Twin Lakes a one-of-a-kind experience year after year. Your commitment to this community motivates us to continue providing a safe place for kids to be kids.

The Camp Handbook is an invaluable resource that contains essential information about our camp policies, daily schedules, health and safety procedures, and many other details to ensure your child has a safe and positive experience.

Please take the time to review this handbook carefully with your camper, as it will serve as a valuable reference throughout their stay.

After reviewing the handbook, if you have any further questions or concerns, our dedicated staff is here to assist you. Feel free to reach out to our Camp Office at 512-250-9662 or camptwinlakes@ymcactx.org, and we will be happy to provide any additional information or clarification.

We are committed to fostering an inclusive and supportive camp community, and we are excited to witness the growth, friendships, and joy your camper will experience throughout the summer.

Thank you for entrusting us with the privilege of being part of your child's summer adventure. We can't wait for another unforgettable summer by the lake!

Best wishes,

Ean Addison

Executive Director



How Day Camp Works

Units & Group Assignments

Campers are assigned to a unit based on the school grade they will be entering in the fall of 2025. We do our best to honor buddy requests whenever possible. In order for us to accommodate a buddy request it must be a mutual request. If the two campers are not in the same unit, the older camper will always be moved down into the younger camper's unit. Campers are NOT able to request specific counselors.

Units & Color

Kinder & 1st Grade	Tenderfoot	Green
2nd Grade	Survivor	Red
3rd Grade	Navigator	Purple
4th Grade	Explorer	Yellow
5th-6th Grade	Trekker	Blue
6th-9th Grade	Ranger	Sandstone
5th-9th Grade	Super Camp	Silver/Grey

Unit Locations Within Camp

Your camper's unit location within the camp will be marked by a flag with the unit's color and name. Our friendly staff will provide directions to help you find your camper's unit during check-in and check-out. The Tenderfoot and Survivor units are based in an air-conditioned indoor space. All of the other units run out of outdoor pavilions.

Camp Staff

An amazing summer camp experience doesn't just happen by accident. It is created by our energetic and enthusiastic camp staff. Our dedicated and well-trained staff aim to make the summer camp experience memorable and magical for every camper. Each of our camp staff understands that they were chosen to be positive role models and embrace our Camper First philosophy.

All of our day camp staff are CPR and First Aid certified and are required to attend training sessions that include topics such as safety around water, behavior management, bullying prevention, child development, camp counseling techniques, and child abuse prevention.

All staff are subject to a criminal background check, drug testing, and reference checks.

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Weekly Communication

Daily, you will have the opportunity to speak with the Unit Coordinator or Assistant UC at Check-In and/or Check-Out.

Weekly, you will be able to view the Trail Group schedule so that you can see what activities your camper or campers are participating in through the Bunk1 App (See page 8).

You are welcome to call the Camp Office at anytime if you have a question or if you need to leave a message for a Unit Coordinator. The Camp Office number is 512.250.9622 Ext. 6

Caregiver Communication & Commitment

We value the active involvement of caregivers in our program and view it as essential to the success of our program. Our goal is to partner with our camper caregivers to help build stronger campers and create an emotionally and physically safe camp environment. Cooperation with all policies, procedures and communication between staff and caregivers are crucial in order for us to achieve these outcomes.

YMCA Camp Twin Lakes holds each parent/guardian to the expectation that they will conduct themselves appropriately at all times while at camp. Inappropriate language, conduct, or sexual harassment toward any participant or staff in our program will not be tolerated from parents, family members or other persons picking up your child. Behavior that indicates the influence of drugs or alcohol may require that Y personnel contact the authorities to ensure the safety of your children.

Emergency Procedures

YMCA Camp Twin Lakes is fortunate to have such a beautiful and natural outdoor space where we can operate our program. Being an OUTDOOR CAMP, we plan to run activities rain or shine as long as it is safe to do so. Please know that your campers may come home dirty, tired and a little wet or muddy on rainy days. We continually monitor the weather conditions including rain, storms and heat index to properly adjust the camp program for the safety of all campers.

We have practiced emergency drills, have ample storm shelters and have taken measures to provide shade, water and cool air at camp. When weather alters the camp activity schedule, it is possible that your camper may miss a favorite activity and this is regrettably unavoidable.





Pin Numbers

PIN NUMBERS will be issued via email by Kid Kiosk to the primary contact(s) the Sunday evening prior to your camp session. Make sure to check your junk mail or spam folder for this email.

Your PIN NUMBER will be used to check-in/check-out campers at camp. If you forget your PIN, we can look it up and tell you at camp with driver's license verification.

PIN NUMBERS are issued to the primary contact(s) and anyone else that you have authorized.

Drop-Off and Pick-Up

- Camper Drop-off begins each day at 7 AM.
- All campers must be picked up by 6 PM.
- The camp gates are CLOSED from 9 :00 AM 4:00 PM for the safety of the campers. If you are dropping off during this time or need to pick-up before the gates open at 4:00 PM, please see page 7 for more information.
- All traffic flows from the main parking lot (traffic signal at E. Little Elm Trail) of the Twin Lakes Family YMCA through camp and out the south entrance exiting onto 183.
- The SPEED LIMIT through camp is 10 MPH.
- YMCA Camp Twin Lakes uses an electronic Check-In/Check-Out system using unique PIN NUMBERS for each person who is authorized to pick-up your camper(s).

Express Drop-Off

7:00-9:00AM

To utilize Express Check-In, all arriving campers will enter at the Twin Lakes Family YMCA main parking lot (204 East Little Elm Trail, Cedar Park). As you enter the Y parking lot you will see signs directing you to Check-In. A camp staff member will greet you, ask for your PIN NUMBER and give you directions to your camper's unit.

From there you will follow the signs to your camper's unit. Here, you will be greeted by a unit staff member and will drop-off your camper. After dropping off your camper, you will continue driving through camp and exiting via camp's south entrance. During the summer months, the camp road through the park is a ONE WAY street. Traffic flows from north to south as indicated by the arrows on the map on page 5. Cars will not be allowed to turn around to drive back north through the park towards the Y facility. This is specifically for camper safety.

We ask that caregivers please remain in their vehicles while dropping off and picking up campers so that traffic keeps moving. Do not forget to inform your unit staff of any special needs for the day.

Adding Authorized Pickup

If you need to add a new adult to your authorized pickup during a week of camp, log into your Daxko account and click on the Add Authorized Pickup button at the top of the page. Then please email camptwinlakes@ymcactx.org to let us know you added an Authorized Pickup.

This adult must present a valid Driver's License at Check-In or Check-Out to receive their PIN Number.

Drop-Off Video

Express Pick-Up

4:00-6:00PM

Express Check-Out follows a similar procedure as Express Check-In.

- Only authorized individuals with a PIN NUMBER will be able to check-out a camper.
- All authorized individuals must be at least 18 years of age.
- Under no circumstances will your child be allowed to leave the program with an unauthorized person. Any change in family status which impacts authorized parties for pick-up will require official documentation from proper authorities.

Please note: It is our responsibility to see that your child leaves with the appropriate person each day. We may ask for photo identification at any time. Please do not be offended. This is done with the camper's safety in mind.

To view how the Drop-Off and Pick-Up process flows, please watch our Camper Drop-Off Video on YouTube or click here.

Information Hut (aka Main Check-In)

Location of the Info Hut

The Information Hut is located on the south side of the Twin Lakes Family YMCA main parking lot. As you enter the YMCA parking lot (204 East Little Elm Trail) you will see signs directing you to where Drop-Off/Pick-Up starts. The Info Hut is a small pavilion (look for the WHITE FLAG) to the right of the main camp gate located by the playground and bathroom facility.

4 Reasons to Visit the Info Hut

- 1. Late drop-off or early pick-up.
- 2. Drop-off any items that you may forgotten after your child has already been dropped off.
- 3. Registration, PIN, or other issues.
- 4. Dropping off campers for Swim Lessons.

 \star NOTE: Swim Lesson campers must be dropped off by 7:45am. \star

Late Drop-Off & Early Pick-Up

Late Drop-Off

If you must drop-off your camper AFTER 9:00am you will need to go to the Info Hut to check them in. A YMCA staff member will then deliver your camper to their unit. Please keep in mind that the camp day begins at 9:00am and late campers may miss some fun parts of the day.

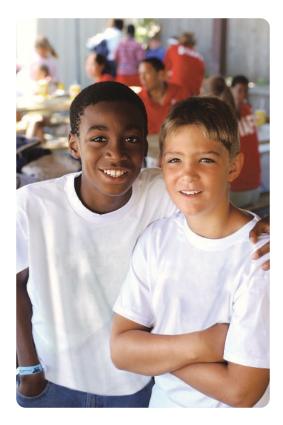
Early Pick-Up

If you need to pick your camper(s) up before 4:15pm, please let us know as early as possible by doing any of the following:

- Send a text to 512-890-0793
- Calling the Camp Office at (512) 250-9622 Ext. 6
- Sending an email to camptwinlakes@ymcactx.org

We ask that you please contact us at least 60 minutes prior to when you anticipate picking them up so we can have them ready for pick-up at the Info Hut. Early pick-up ENDS at 3:30 PM. Regular check-out begins at 4:00 PM.

Though we are happy to accommodate occasional early pick-up for appointments, try-outs and visits with Grandma, please respect that our counselors and campers are busy over a 50-acre site having day camp adventures. Our program day runs 9:00am – 4:00pm. If this does not meet your ongoing needs, we are happy to recommend a half day camp program that may better suit your schedule.





Trading Post

Campers will visit the Trading Post once during the week. Those campers with the Trading Post Add-On for that week will be able to select 2 of the following items: a snack, a drink, a toy or campy merch. Purchasing the Trading Post Add-On is completely optional.

The cost for the Trading Post Add-On is \$5.00/week per camper. This Add-On can be purchased in your online account.

Kona Ice

Every Friday^{*} the Kona Ice truck comes to camp. <u>All</u> <u>campers will receive</u> Kona Ice for at no additional cost. We love ending the week with a cool treat.

*Week 4: Kona Ice will be on Thursday, June 19th, due to the Talent Show that Friday.

*Week 6: Kona Ice will be on Thursday, July 3rd, due to the 4th of July Holiday.



Bunk1 App

This summer, CTL will be using the Bunk1 App to keep our camp families updated with what is happening at Day Camp.

Camper photos, weekly activity schedules, lunch menus and other important camp information will be posted in Bunk1 throughout the week.

Follow these steps to access Bunk1:

- Download the app.
- Click on the "Sign Up" button.

-Enter the following Invitation Code:

CTLDC2025

- Create your account.



Preparing for Camp

Attending day camp is exciting for both campers and their caregivers, but it can also be a bit scary. It is very natural for caregivers and children to be a bit anxious about adopting new daily routines, trying new activities and meeting new friends. We want to familiarize you and your camper with our procedures to minimize "first day anxiety". YMCA Camp Twin Lakes has well-trained staff that are pros at helping campers make friends and feel welcome while at camp.

Lost & Found

Our staff do their best to make sure that campers go home with everything that they brought with them. However, sometimes things go missing at Camp. Our Lost and Found is located on the porch of Frontier Lodge. You are welcome to stop by Lost and Found during check-in or check-out. Lost and Found items will be kept for 2-weeks and then will be donated.

Please label all of your camper's belongings with First and Last name!

What NOT to Bring

YMCA Camp Twin Lakes is an ELECTRONIC FREE Camp. Cell phones, handheld electronic games, and tablets are not allowed at camp. Please leave these items at home.

And of course; firearms, knives, fireworks, matches, lighters, alcohol, e-cigarettes and tobacco products are prohibited. The YMCA is not responsible for lost or stolen items, BUT we will do our best to keep your camper connected to the things they bring to camp.

Appropriate Dress

The camp dress code gives flexibility for hot summer fun but should also be modest so that when climbing, running, and playing, children and staff are not embarrassed. Swimsuits must be covered except when at the pool or lakefront and we have a NO flip-flops policy due to the terrain. Clothing that portrays inappropriate behavior, violence, drugs, or offensive language is also prohibited.

Packing for Camp

- Appropriate clothing for play and weather.
- Closed-toe shoes, preferably sneakers.
- (NO sandals or crocs please!)
- Swimsuit and towel.

 \bigstar

- Refillable water bottle.
- Backpack to hold their items.
- Small, cooler-type lunch box with a healthy and hearty lunch, unless your camper is signed up for the Lunch Program.
- Sunscreen (SPF 15 or higher). Don't forget to apply before arriving. Counselors will supervise the application of sunscreen throughout the day, but are unable to apply sunscreen unless it is in spray form.

Pro Packing Tip: Label everything with the camper's first and last name.



Policies for Protection

Illness

If your camper is ill we implore you to keep them at home, both for their sake and for the sake of the other campers. It is our policy to send campers home that have flu-like symptoms, conjunctivitis (pink eye), head lice, fever or any other untreated communicable condition.

Accident

If an accident or injury should occur during program hours, the Camp Health Officer/Medic or Camp Director will notify the parents/guardian immediately.

Medication

Any medication to be dispensed to your child by the Y staff must:

- Be given to the Camp Health Officer/Medic by the parent or guardian on the first day of camp at the Medic's Station.
- Be in the original container. The original container must be labeled with the child's name, date, directions and the physician name.
- Be accompanied by the "Camp Medication Dispensing Form" with the time and dosage medication is to be given. This form must filled out by the parent/guardian and physician in order for our staff to dispense medication. The Camp Medication Dispensing Form will be made available at the Medic's Station.

For children requiring injections, medications involving insertion into body cavity, and those with special medical needs, the YMCA will consider reasonable accommodation requests. This may include meetings with the parent(s)/guardian(s) to develop a mutually acceptable plan, provided the request does not fundamentally alter the program.

If the medication is to go home with the child at the end of the day/week, it is the parent's responsibility to pick it up from the Medic's Station. At the conclusion of the program, parents have 30 days to claim unused medication. Unclaimed medication will be disposed of at a local pharmacy or hospital drop-off center.

No medication will be dispensed without a completed Medication Dispensing form.

Day Camp Behavior Policies

The goal of our Day Camp program is to create an emotionally and physically safe environment where our campers can grow, make friends, have fun and develop a sense of belonging. In order for this to be possible we have set certain expectations for our campers and their behavior. If an incident occurs where a camper conducts him/herself in a manner that jeopardizes their safety, the safety of others, or is not in accordance with the mission of YMCA Camp Twin Lakes, the counselors will use these corrective techniques:

- Remind them of our behavior expectations and help them understand why we have these expectations.
- Value mistakes as learning opportunities.
- Redirect children to more acceptable behavior or activities.
- Make eye contact and actively listen when children talk about their feelings and frustrations.
- Guide children to resolve their own conflicts and model skills that help them to solve problems.
- Use effective praise that is immediate, sincere and specific.
- State direction in a positive fashion.

Behavior Management

It is our goal for counselors, children and parents to work together toward cooperative behavior and a cohesive atmosphere. Staff will always notify parents of emerging difficulties and ask for assistance in behavior management.

Camper Behavior & Camp Culture

Camp often requires an adjustment period in which our unit groups and larger camp community learn how to get along with others, learn what is acceptable (behavior, language, physical action and attitudes) and what is not, and to develop appropriate communication techniques. To facilitate this process, Camp Staff spend time having campers set "Group Expectations" so they can discuss behaviors and attitudes that will create a successful week. These expectations usually include things like: respecting private property, positive and clean language, keeping your hands to yourself, etc. Various age groups will define them differently but all will come under building an atmosphere promoting respect, responsibility, honesty and caring.



Day Camp Behavior Policies

The following behaviors, including, but not limited to those listed below are defined as severe:

- Disrespectful, defiant or disruptive behavior
- Theft, Attempts to steal or Property Damage
- Verbal Abuse of Counselors or other participants
- Physical Aggression
- Inappropriate Touching/Exposure
- Children leaving the program space without an authorized escort
- Verbal Threats of Harm or Death Threats

The following consequences are to be used for behavior which is defined as severe in nature:

1st Offense: Parents will be called for immediate pick up.

2nd Offense: 1–3 Days "Out of Y" based on discussion between Y Staff member and parent

3rd Offense: Director will review to decide if removal is necessary.

The YMCA's primary objective is to ensure effective supervision and provide positive behavior support for all participants. While effort will be made to anticipate, prevent and resolve conflicts, the YMCA reserves the right to remove a child from the program at any time. This may occur after reasonable attempts to support the child have been unsuccessful, or immediately at the discretion of YMCA staff when a child's behavior presents a safety concern or significantly disrupts the program.

Heat Policy

We take the heat very seriously at YMCA Camp Twin Lakes. Our medical staff monitors the heat index daily and alert staff when heat index levels change. We use a colored flag system to indicate the heat index.

Flag System Color Codes

- 1. GREEN
- 2. YELLOW
- 3. RED
- 4. BLACK

Each color indicates a variation of activity that is balanced by shade and water. When BLACK FLAG is reached, camper activity is monitored closely and may be limited. Our younger campers may move into an air-conditioned space at this time.

All group areas and activity areas are equipped with ice water coolers that are filled routinely throughout the camp day.

ALERT LEVEL	EVENT CONDITIONS	RECOMMENDED ACTIONS
EXTREME	EVENT CANCELLED EXTREME AND DANGEROUS CONDITIONS	PARTICIPATION STOPPED FOLLOW EVENTS OFFICIAL INSTRUCTION
нісн	POTENTIALLY DANGEROUS CONDITIONS	SLOW DOWN/OBSERVE COURSE CHANGES/FOLLOW EVENT OFFICIAL INSTRUCTION CONSIDER STOPPING
MODERATE	LESS THAN IDEAL CONDITIONS	SLOW DOWN/BE PREPARED FOR WORSENING CONDITIONS
LOW	GOOD CONDITIONS	ENJOY THE EVENT/ BE ALERT

Water Activities

- Canoes
- Kayaks
- Corcls
- Stand-Up Paddle Boards
- Indoor Pool
- Outdoor Pool
- Lake Swim
- Aqua Park
- Wet Willie Water Slide
- Slip-N-Slide
- Inflatable Water Slide
- Sprinkler Fun

Beat the Heat

We ask that campers bring a few items from home to help them beat the heat:

- Water Bottle
- Hat
- Sunscreen

Counselors remind campers continuously to drink water and to fill up their water bottles. We will also take frequent breaks so campers can reapply sunscreen.

PRO TIP #1: Apply sunscreen before arriving to camp each day.

Pro Tip #2: Show your camper where the Sunscreen is in their bag.

Lunch Add-On Program

Don't want to hassle with packing lunch everyday? We have got you covered! Campers signed up for the Lunch Add-On will receive a lunch prepared by the Camp Twin Lakes kitchen daily. Lunch menus will be posted on Bunk 1.

The Lunch Add-On costs \$37.50/week and must be purchased at least one week in advance. Lunch can be added on your account. Below is a sample menu.

Sample Lunch Menu

Monday

Hot Dog Chips Beans Pineapple Cup Cookie

<u>Wednesday</u>

Hamburger Chips Broccoli Mixed Fruit Cup Granola Bar

<u>Tuesday</u>

Turkey & Cheddar Melt Veggie Straws Applesauce Baby Carrots Cookie Thursday Cheese and Chicken Quesadilla Chex Mix Corn Grapes Cookie

<u>Friday</u>

Chicken Nuggets Carrots Sliced Apples Cheese Stick Cookie



MISSION STATEMENT

To put Christian principles into practice through programs that build healthy spirit, mind, and body for all

FOCUS For Youth Development, For Healthy Living, For Social Responsibility

> **CORE VALUES** Caring, Honesty, Respect, Responsibility